

Endeavor Schools Effective Date: 02-01-2016 Open Access<sup>®</sup> Managed Choice<sup>®</sup> POS - Florida PLAN DESIGN & BENEFITS BY AETNA LIFE INSURANCE

# PROVIDED BY AETNA LIFE INSURANCE COMPANY

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK
Deductible (per calendar year)	\$1,500 Individual	\$3,000 Individual
	\$3,000 Family	\$6,000 Family
Il covered expenses accumulate sep	arately toward the preferred or non-pref	
	tible must be met prior to benefits being	
		ed from charges to meet the Deductible.
harmacy expenses do not apply towa	ards the Deductible.	_
he family Deductible is a cumulative	Deductible for all family members. The	family Deductible can be met by a
ombination of family members; howe	ver no single individual within the family	will be subject to more than the individu
eductible amount.		
lember Coinsurance	Covered 100%	30%
pplies to all expenses unless otherwi	se stated.	
ayment Limit (per calendar year)	\$4,500 Individual	\$13,000 Individual
	\$9,000 Family	\$26,000 Family
Il covered expenses accumulate sepa	arately toward the preferred or non-pref	erred Payment Limit.
	s may not apply toward the Payment Lin	nit.
harmacy expenses apply towards the		
		ce percentage, copays, and deductibles
except any penalty amounts) may be		
		. The family Payment Limit can be met
	ever no single individual within the family	y will be subject to more than the individu
Payment Limit amount.		
ifetime Maximum		
Jnlimited except where otherwise indi		
Payment for Non-Preferred	Not Applicable	Professional: 105% of Medicare
		Facility: 140% of Medicare
rimary Care Physician Selection	Optional	Not Applicable
Certification Requirements -		
Certification for certain types of Non-P		
Certification for certain types of Non-P Certification for Hospital Admissions, 7	Freatment Facility Admissions, Convales	scent Facility Admissions, Home Health
Certification for certain types of Non-P Certification for Hospital Admissions, 7 Care, Hospice Care and Private Duty N	Freatment Facility Admissions, Convales	scent Facility Admissions, Home Health
Certification for certain types of Non-P Certification for Hospital Admissions, Care, Hospice Care and Private Duty N \$ \$400 per occurrence.	Freatment Facility Admissions, Convales Nursing is required - excluded amount a	scent Facility Admissions, Home Health pplied separately to each type of expension
ertification for certain types of Non-P ertification for Hospital Admissions, are, Hospice Care and Private Duty N \$400 per occurrence. eferral Requirement	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None	scent Facility Admissions, Home Health pplied separately to each type of expension None
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N S \$400 per occurrence. Ceferral Requirement CREVENTIVE CARE	Treatment Facility Admissions, Convale Nursing is required - excluded amount a None IN-NETWORK	scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N \$400 per occurrence. Ceferral Requirement REVENTIVE CARE Coutine Adult Physical Exams/	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None	scent Facility Admissions, Home Health pplied separately to each type of expens None
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N S \$400 per occurrence. Ceferral Requirement REVENTIVE CARE Coutine Adult Physical Exams/ mmunizations	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N S \$400 per occurrence. Ceferral Requirement REVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for members	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older.
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N S \$400 per occurrence. Ceferral Requirement REVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for members Coutine Well Child	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N S \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for members Coutine Well Child Exams/Immunizations	Treatment Facility Admissions, Convaler Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty No \$400 per occurrence. Ceferral Requirement CREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for members Coutine Well Child Exams/Immunizations exams in the first 12 months of life, 3	Treatment Facility Admissions, Convaler Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty No \$400 per occurrence. Ceferral Requirement CREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for members Coutine Well Child Exams/Immunizations exams in the first 12 months of life, 3 xam per year thereafter to age 22.	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived B exams in the second 12 months of life	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived a, 3 exams in the third 12 months of life,
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty No \$\$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for members Routine Well Child Exams/Immunizations (exams in the first 12 months of life, 3 (exam per year thereafter to age 22. Routine Gynecological Care Exams	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived B exams in the second 12 months of life Covered 100%; deductible waived	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty No \$\$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for members Routine Well Child Exams/Immunizations (exams in the first 12 months of life, 3 (exam per year thereafter to age 22. Routine Gynecological Care Exams	Treatment Facility Admissions, Convaler Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived B exams in the second 12 months of life Covered 100%; deductible waived ees.	Scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived a 3 exams in the third 12 months of life, 30%; after deductible
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N s \$400 per occurrence. Referral Requirement REVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for members Routine Well Child Exams/Immunizations rexams in the first 12 months of life, 3 exam per year thereafter to age 22. Routine Gynecological Care Exams includes routine tests and related lab f Routine Mammograms	Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived 8 exams in the second 12 months of life Covered 100%; deductible waived ees. Covered 100%; deductible waived	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived a, 3 exams in the third 12 months of life,
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N s \$400 per occurrence. Referral Requirement REVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for members Routine Well Child Exams/Immunizations rexams in the first 12 months of life, 3 exam per year thereafter to age 22. Routine Gynecological Care Exams includes routine tests and related lab f Routine Mammograms	Treatment Facility Admissions, Convaler Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived B exams in the second 12 months of life Covered 100%; deductible waived ees.	Scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived a 3 exams in the third 12 months of life, 30%; after deductible
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Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty No \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for members Coutine Well Child Exams/Immunizations exams in the first 12 months of life, 3 exam per year thereafter to age 22. Coutine Gynecological Care Exams includes routine tests and related lab f Coutine Mammograms Vomen's Health includes: Screening for gestational dia ransmitted infections, counseling and	Treatment Facility Admissions, Convaler Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived 8 exams in the second 12 months of life Covered 100%; deductible waived ees. Covered 100%; deductible waived covered 100%; deductible waived betes, HPV (Human- Papillomavirus) D screening for human immunodeficiency	scent Facility Admissions, Home Health pplied separately to each type of expension None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived a 3 exams in the third 12 months of life, 30%; after deductible 30%; after deductible 30%; after deductible NA testing, counseling for sexually virus, screening and counseling for
Certification for certain types of Non-P Certification for Hospital Admissions, T Care, Hospice Care and Private Duty N s \$400 per occurrence. Referral Requirement PREVENTIVE CARE Routine Adult Physical Exams/ mmunizations I exam every 12 months for members Routine Well Child Exams/Immunizations 7 exams in the first 12 months of life, 3 exam per year thereafter to age 22. Routine Gynecological Care Exams ncludes routine tests and related lab f Routine Mammograms Nomen's Health ncludes: Screening for gestational dia ransmitted infections, counseling and	Treatment Facility Admissions, Convaler Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived 8 exams in the second 12 months of life Covered 100%; deductible waived ees. Covered 100%; deductible waived Covered 100%; deductible waived betes, HPV (Human- Papillomavirus) D	scent Facility Admissions, Home Health pplied separately to each type of expen None OUT-OF-NETWORK 30%; after deductible nths for adults age 65 and older. 30%; deductible waived a 3 exams in the third 12 months of life, 30%; after deductible 30%; after deductible 30%; after deductible NA testing, counseling for sexually virus, screening and counseling for

Contraceptive methods, sterilization procedures, patient education and counseling. Limitations may apply.



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Routine Digital Rectal Exam	Covered 100%; deductible waived	30%; after deductible
Recommended: For covered males age		000/ //
Prostate-specific Antigen Test	Covered 100%; deductible waived	30%; after deductible
Recommended: For covered males age		
Colorectal Cancer Screening	Covered 100%; deductible waived	Covered under Routine Adult Exams
Recommended: For all members age 5		
Routine Eye Exams	Covered 100%; deductible waived	30%; after deductible
1 routine exam per 24 months.		
Routine Hearing Screening	Covered 100%; deductible waived	30%; after deductible
PHYSICIAN SERVICES	IN-NETWORK	OUT-OF-NETWORK
Office Visits to PCP	\$35 copay; deductible waived	30%; after deductible
Includes services of an internist, genera	al physician, family practitioner or pediatr	ician.
Specialist Office Visits	\$60 copay; deductible waived	30%; after deductible
Audiometric Hearing Exam	\$60 copay; deductible waived	30%; after deductible
1 routine exam per 24 months.		
Pre-Natal Maternity	Covered 100%; deductible waived	Covered according to standard claim
i o natal materility		practice.
Walk-in Clinics	\$35 copay; deductible waived	30%; after deductible
	ing health care facilities. They are an alt	
	ncy illnesses and injuries and the adminis	
	ices or the ongoing care provided by a p	
· · · ·	ital, shall be considered a Walk-in Clinic	
Allergy Testing	Member cost sharing is based on the	Member cost sharing is based on the
	type of service performed and the	type of service performed and the
	place of service where it is rendered	place of service where it is rendered
Allergy Injections	Member cost sharing is based on the	Member cost sharing is based on the
	type of service performed and the	type of service performed and the
	place of service where it is	place of service where it is rendered
	rendered.Covered 100% when an	
	office visit charge is not applicable.	
DIAGNOSTIC PROCEDURES	IN-NETWORK	OUT-OF-NETWORK
Diagnostic X-ray	\$35 copay; deductible waived	30%; after deductible
•	ice visit and billed by the physician, expe	
applicable physician's office visit memb		
Diagnostic Laboratory	\$35 copay; deductible waived	30%; after deductible
	ice visit and billed by the physician, expe	
applicable physician's office visit memb		
Diagnostic Outpatient Complex		30%; after deductible
	wived opay, according warved	
Imaging		
EMERGENCY MEDICAL CARE	IN-NETWORK	OUT-OF-NETWORK
Urgent Care Provider	\$75 copay; deductible waived	30%; after deductible
Emergency Room	\$300 copay; deductible waived	Same as in-network care
Copay waived if admitted		
Non-Emergency Care in an	Not Covered	Not Covered
Emergency Room		
Emergency Use of Ambulance	Covered 100%; after deductible	Same as in-network care
Non-Emergency Use of Ambulance	Not Covered	Not Covered
HOSPITAL CARE	IN-NETWORK	OUT-OF-NETWORK
Inpatient Coverage	\$100 copay; deductible waived	30%; after deductible

The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.



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-		
Inpatient Maternity Coverage	\$100 copay; after deductible	30%; after deductible
(includes delivery and postpartum		
care)		
The member cost sharing applies to a	I covered benefits incurred during a me	
Outpatient Hospital Expenses	Covered 100%; after deductible	30%; after deductible
The member cost sharing applies to a	I covered benefits incurred during a me	mber's outpatient visit.
Outpatient Surgery	Covered 100%; after deductible	30%; after deductible
The member cost sharing applies to a	I covered benefits incurred during a me	mber's outpatient visit.
<b>Outpatient Surgery - Freestanding</b>	Covered 100%; after deductible	30%; after deductible
Facility		
The member cost sharing applies to all	Il covered benefits incurred during a me	mber's outpatient visit.
MENTAL HEALTH SERVICES	IN-NETWORK	OUT-OF-NETWORK
Inpatient	\$100 copay; deductible waived	30%; after deductible
	Il covered benefits incurred during a me	mber's inpatient stay.
Outpatient	\$60 copay; deductible waived	30%; after deductible
	Il covered benefits incurred during a me	mber's outpatient visit.
ALCOHOL/DRUG ABUSE	IN-NETWORK	OUT-OF-NETWORK
SERVICES		
Inpatient	\$100 copay; deductible waived	30%; after deductible
	ype of service performed and the place	•
Residential Treatment Facility	\$100 copay; deductible waived	30%; after deductible
Outpatient	\$60 copay; deductible waived	30%; after deductible
	Il covered benefits incurred during a me	•
OTHER SERVICES	IN-NETWORK	OUT-OF-NETWORK
Convalescent Facility	\$100 copay; deductible waived	30%; after deductible
Limited to 60 days per calendar year.		,
	Il covered benefits incurred during a me	mber's inpatient stay.
Home Health Care	Covered 100%; after deductible	30%; after deductible
Limited to 60 visits per calendar year.		
Coverage includes nutritional counseli	ng and services of a medical social worl	ker.
	e visit. Each visit up to 4 hours by a hom	
Hospice Care - Inpatient	\$100 per confinement copay;	30%; after deductible
	deductible waived	
The member cost sharing applies to al	I covered benefits incurred during a me	mber's inpatient stay.
Hospice Care - Outpatient	Covered 100%; after deductible	30%; after deductible
The member cost sharing applies to a	I covered benefits incurred during a me	mber's outpatient visit.
Outpatient Short-Term	\$60 copay; deductible waived	30%; after deductible
Rehabilitation		
Includes Speech, Physical, and Occup	ational Therapy, limited to 30 visits per	calendar year.
Autism Behavioral Therapy	Refer to MBH Outpatient Mental	Refer to MBH Outpatient Mental
	Health	Health
Covered same as any other Outpatien	t Mental Health benefit	
Autism Applied Behavior Analysis	Refer to MBH Outpatient Mental Health	Refer to MBH Outpatient Mental Health
Covered same as any other Outpatien	t Mental Health benefit with no age or vi	
Autism Physical Therapy	\$60 copay; deductible waived	30%; after deductible
Visits combined with Short Term Reha		,
Autism Occupational Therapy	\$60 copay; deductible waived	30%; after deductible
Visits combined with Short Term Reha		,



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	30%; after deductible
	30%; after deductible
too copay, deductible walved	
Covered 100%: after deductible	30%; after deductible
· · · · · · · · · · · · · · · · · · ·	Covered same as any other medical
	expense.
	Covered same as any other expense
Covered 100%: deductible waived	30%; after deductible
\$100 copay: deductible waived	30%; after deductible
	Non-Preferred coverage is provided a
	a Non-IOE facility.
Not Covered	Not Covered
Coverage provided at the non-preferred	benefit level of the plan if in-network
IN-NETWORK	OUT-OF-NETWORK
Member cost sharing is based on the	Member cost sharing is based on the
type of service performed and the	type of service performed and the
	where a financian contract it is were dependent.
place of service where it is rendered	place of service where it is rendered
ing medical condition.	
ing medical condition. Not Covered	Not Covered
ing medical condition. Not Covered on (limited to six courses of treatment per	Not Covered member's lifetime) and Ovulation
ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max	Not Covered member's lifetime) and Ovulation
ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max bited by law.	Not Covered member's lifetime) and Ovulation imum applies to all procedures covered
ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max	Not Covered member's lifetime) and Ovulation
ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max bited by law. Not Covered	Not Covered member's lifetime) and Ovulation timum applies to all procedures covered Not Covered
ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max bited by law. Not Covered ition (IVF), zygote intrafallopian transfer (2	Not Covered member's lifetime) and Ovulation timum applies to all procedures covered Not Covered ZIFT), gamete intrafallopian transfer
ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max bited by law. Not Covered ation (IVF), zygote intrafallopian transfer (2 s, intracytoplasmic sperm injection (ICSI)	Not Covered member's lifetime) and Ovulation timum applies to all procedures covered Not Covered ZIFT), gamete intrafallopian transfer or ovum microsurgery.
ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max bited by law. Not Covered ation (IVF), zygote intrafallopian transfer (2 s, intracytoplasmic sperm injection (ICSI) Member cost sharing is based on the	Not Covered member's lifetime) and Ovulation timum applies to all procedures covered Not Covered ZIFT), gamete intrafallopian transfer or ovum microsurgery. Member cost sharing is based on the
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ing medical condition. Not Covered on (limited to six courses of treatment per ment per member's lifetime). Lifetime max bited by law. Not Covered atton (IVF), zygote intrafallopian transfer (2 s, intracytoplasmic sperm injection (ICSI) Member cost sharing is based on the type of service performed and the place of service where it is rendered Covered 100%; deductible waived <b>IN-NETWORK</b> Aetna Value Plus Open Formulary \$3 copay for up to a 30 day supply at participating pharmacies	Not Covered member's lifetime) and Ovulation timum applies to all procedures covered Not Covered ZIFT), gamete intrafallopian transfer or ovum microsurgery. Member cost sharing is based on the type of service performed and the place of service where it is rendered Member cost sharing is based on the type of service performed and the place of service where it is rendered <b>OUT-OF-NETWORK</b> Not Covered
	Coverage provided at the non-preferred provider is not available. IN-NETWORK Member cost sharing is based on the type of service performed and the



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Retail	\$10 copay for formulary generic	Not Covered
	drugs, \$35 copay for formulary	
	brand-name drugs, and \$60 copay for	
	non-formulary brand-name and	
	generic drugs up to a 30 day supply at	
	participating pharmacies.	
Mail Order	\$25 copay for formulary generic	Not Applicable
	drugs, \$87.5 copay for formulary	
	brand-name drugs, and \$150 copay	
	for non-formulary brand-name and	
	generic drugs.	
	Up to a 31-90 day supply from Aetna	
	Rx Home Delivery®.	
Aetna Value Plus Specialty Drugs	30% for formulary and non-formulary	Not Applicable
	drugs	
Maximum \$250 copay		
Value Plus Specialty Drug List		
First prescription fill at any retail drug f network.	acility. Subsequent fills must be through o	ur preferred Aetna Specialty Pharmacy
Plan Includes: Diabetic supplies and	Contraceptive drugs and devices obtainat	ble from a pharmacy.
	ations are covered when filled with a pres	
A limited list of over-the-counter medic		
	alone are covered when mice with a pres	
Value Plus Pre-certification included		
Value Plus Pre-certification included Value Plus Step Therapy included		
Value Plus Pre-certification included Value Plus Step Therapy included One transition fill allowed within 90 day	ys of member's effective date	
Value Plus Pre-certification included Value Plus Step Therapy included One transition fill allowed within 90 day Formulary Generic FDA-approved Wo		
Value Plus Pre-certification included Value Plus Step Therapy included One transition fill allowed within 90 day Formulary Generic FDA-approved Wo covered 100% in network.	ys of member's effective date	
Value Plus Pre-certification included Value Plus Step Therapy included One transition fill allowed within 90 day Formulary Generic FDA-approved Wo	ys of member's effective date	e-counter preventive medications

\*\*We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.

• For doctors and other professionals the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

• For hospitals and other facilities, the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your plan "recognizes." Your doctor may bill you for the dollar amount that we don't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit our website.

Plans are provided by: Aetna Life Insurance Company. While this material is believed to be accurate as of the production date, it is subject to change.

Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered.



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### PLAN DESIGN & BENEFITS PROVIDED BY AETNA LIFE INSURANCE COMPANY

See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. You may be responsible for the health care provider's full charges for any non-covered services, including circumstances where you have exceeded a benefit limit contained in the plan. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.

If you are in a plan that requires the selection of a primary care physician and your primary care physician is part of an integrated delivery system or physician group, your primary care physician will generally refer you to specialists and hospitals that are affiliated with the delivery system or physician group.

The following is a list of services and supplies that are generally *not covered*. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.
- Cosmetic surgery, including breast reduction.
- Custodial care.
- Dental care and dental X-rays.
- Donor egg retrieval.

• Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.

- Hearing aids
- Home births
- Immunizations for travel or work, except where medically necessary or indicated.
- Implantable drugs and certain injectable drugs including injectable infertility drugs.
- Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents.
- Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.
- Orthotics except diabetic orthotics.
- Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and over-the-counter medications (except as provided in a hospital) and supplies.
- · Radial keratotomy or related procedures.
- Reversal of sterilization.

• Services for the treatment of sexual dysfunction or inadequacies, including therapy, supplies or counseling or prescription drugs.

- Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Treatment of behavioral disorders.

• Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.

Aetna receives rebates from drug manufacturers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Aetna Rx Home Delivery refers to Aetna Rx Home Delivery, LLC, a licensed pharmacy subsidiary of Aetna Inc., that operates through mail order. The charges that Aetna negotiates with Aetna Rx Home Delivery may be higher than the cost they pay for the drugs and the cost of the mail order pharmacy services they provide. For these purposes, the pharmacy's cost of purchasing drugs takes into account discounts, credits and other amounts that they may receive from wholesalers, manufacturers, suppliers and distributors.



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## PLAN DESIGN & BENEFITS PROVIDED BY AETNA LIFE INSURANCE COMPANY

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

Translation of the material into another language may be available. Please call Member Services at 1-888-982-3862.

Puede estar disponible la traduccion de este material en otro idioma. Por favor llame a Servicios al Miembro al **1-888-982-3862.** 

Plan features and availability may vary by location and group size.

For more information about Aetna plans, refer to www.aetna.com.

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