

P.O. Box 14089  
Lexington, KY 40512-4089

**Attention: Jacksonville – SFRE**

**Required:** Member Name \_\_\_\_\_  
**Required:** Member ID number \_\_\_\_\_

June 15, 2016

Plan Sponsor: Endeavor Schools, LLC  
Control Number: 835357  
Subject: Crediting of your 2016 Medical Deductible

Dear Member:

Welcome to Aetna!

We are pleased to announce that you have the opportunity to transfer the dollars that you and/or your dependents accumulated in 2016 under your prior carrier toward your Medical deductible.

Please fax a copy of this letter along with your most current explanation of benefits (EOB) from your prior carrier for each eligible family member that met any deductible in 2016. In order to receive credit for your 2016 deductible dollars, please fax your information to 1-866-474-4040.

Please write your name and new Aetna identification number on the line provided in the heading above (**see Required**). If you do not have your new identification number (it will be listed on your ID card), you may call Aetna Member Services at 1-877-204-9186; or you may sign up for Aetna Navigator through the Aetna website, and obtain your member identification number from the temporary ID card that you can print from this site. Aetna Navigator can be accessed by visiting our website address located at [www.aetna.com](http://www.aetna.com).

"Aetna" is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. The Aetna companies that offer, underwrite or administer benefits coverage include: Aetna Health Inc., Aetna Health of California Inc., Aetna Health of the Carolinas Inc., Aetna Health of Illinois Inc., Aetna Health Insurance Company of New York, Corporate Health Insurance Company and/or Aetna Life Insurance Company.