

2019 Employee Benefit Warranty Program Overview

What is a Home Warranty Service Plan?

A Home Warranty Service Plan helps to cover the expenses of repairing or replacing your home's major systems and appliances that break down due to normal everyday use.

What Is Covered?

- ▶ Central Air Conditioning System**
- ▶ Plumbing System/Stoppages
- ▶ Electrical System
- ▶ Dishwasher*
- ▶ Microwave Oven*
- ▶ Garbage Disposal
- ▶ Range Exhaust Fan*
- ▶ Ceiling Fan
- ▶ Refrigerator w/icemaker*
- ▶ Trash Compactor*
- ▶ Range/Cooktop*
- ▶ Clothes Washer*
- ▶ Clothes Dryer*
- ▶ Heat Pump**
- ▶ Ductwork
- ▶ Heating System**
- ▶ Garage Door Opener
- ▶ Water Heater

A Home Warranty = "Peace of Mind" Protection

When your home's major systems or appliances break down from wear and tear, a home warranty will help pay for the covered repair or replacement — something homeowners insurance typically doesn't do. Your home warranty makes this process as easy as 1 - 2 - 3...

1. Claims can be made online or over the phone
2. You are connected with a pre-screened service technician
3. The technician will repair the item. If it can't be repaired, it will be replaced — all for just a low deductible of \$125^①.
4. Prices are valid for 2019 Open Enrollment

Product	Total Protect whole home	Surge Protect /\$1000
Pay period deduction	\$17.50	\$1.92
Annual price	\$455	\$50.04
Deductible	\$125	None

If you are in need of service, please call 800-474-4047 (24 hours a day/7 days a week). Or visit www.PlaceMyClaim.com, click the "Place a Claim" button and complete the claim form. No matter how you choose to place your claim, you'll need your Warranty Number handy.

What Is a "Surge Protection Service Plan?"

A Surge Protection Service Plan provides you with repair or replacement of internal residential electronics, electrical systems, appliances, air conditioning systems and other electrical devices that fail due to electrical surges. You will be reimbursed up to \$1,000 per year to have the item(s) repaired or replaced by the Service Provider of your choice. Best of all, there are no deductibles with this program.

If you have a claim event, please call 866-230-4983 (24 hours a day/7 days a week).

^① See terms, conditions and limitations in your Service Plan Agreement. Covered items must be in good working order at time of activation. Service call fee due at time of service, this fee is separate from the plan premium. Non-covered and incidental charges may apply to certain repairs and replacements. *\$3,000 limit per appliance. **\$10 limit per pound of refrigerant per occurrence.